

Dear {INSERT NAME}

We value and respect the privacy of your personal information. Therefore, we are writing to inform you of an incident involving some of that information, what that means to you and how we are actively addressing the situation.

**Here Are The Facts:**

On March 13, 2015, SRI, Inc. ("SRI") learned of unauthorized access of our website software. We believe that unauthorized access may have been occurring since December 2014. An outside user may have been able to access files containing your personal information. At this time, we have found no specific evidence that your particular information was actually viewed or downloaded. As soon as we were advised of the access, we began the process to remove personal information from our system in order to ensure personal information is no longer viewable. Your information is no longer viewable. Additionally, we are migrating all of our online auctions to a new auction software system with enhanced security. We also reported the incident and all pertinent details to the appropriate agencies and officials and have been fully cooperating with any investigation.

**What Type of Information Was Involved?**

The information that may have been accessible included identifying information such as name, address, social security number, tax identification number and financial information, including bank account / routing number.

**Steps You Should Take to Protect Yourself**

We are providing this explanation of steps you can take to protect your information. As a precautionary measure, we recommend that you remain vigilant for incidents of fraud and identity theft by reviewing your account statements and credit reports closely. You may obtain a free copy of your credit report from each of the three major credit reporting agencies listed below once every 12 months by visiting <http://www.annualcreditreport.com> or calling toll-free 877-322-8228. You can also report any fraudulent activity or any suspected identity theft to proper law enforcement authorities, your state attorney general and/or the Federal Trade Commission. To file a complaint about identity theft with the FTC or to learn more, go to [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft), call 1-877-ID-THEFT (877-438-4338). You may also write the Federal Trade Commission at:

Federal Trade Commission  
600 Pennsylvania Avenue NW  
Washington, DC 20580

**Fraud Alert and Security Freeze Information**

We suggest you consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. If you would like to place a fraud alert on your credit report, contact any of the three credit reporting agencies using the contact information below.

In some US states, you have the right to place a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. You can obtain further information regarding security freezes from the FTC and from any of the three credit reporting agencies listed below.

Equifax	Experian	TransUnion
(800) 685-1111	(888) 397-3742	(800) 916-8800
<a href="http://www.equifax.com">www.equifax.com</a>	<a href="http://www.experian.com">www.experian.com</a>	<a href="http://www.transunion.com">www.transunion.com</a>
P.O. Box 740241	P.O. Box 9532	P.O. Box 105281
Atlanta, GA 30374	Allen, TX 75013	Atlanta, GA 30348

**Our Contact Information**

If you have any questions, you may email [notifications@sri-taxsale.com](mailto:notifications@sri-taxsale.com) or call (800) 800-9588. We sincerely apologize for any inconvenience this situation may cause you.